

Assay Kits

Here's how to activate your account and place your first order:

1. Activate your account

Open the email (subject: Your account at Nadmed) and click **Activate account**. The email address that received this message will be your login email. Please also check your spam folder in case the email ended up there.

If you need access to the webshop for your colleagues as well, just let us know, and we'll send additional invitations.

2. Create and **confirm your password**, then click **Sign up**.

3. You can then **browse the products**. To place an order, **add the items and quantities** you'd like to your basket.

NB: If you have long-term, agreed deal prices with NADMED, those prices are already shown in the webshop.

If you have received a one-time discount code from your NADMED contact person, please enter it at checkout (on the *Review order* page, on the right-hand side) and click **Apply**.

4. Go to **checkout** and **review/update** your **delivery and billing details** if needed. Shipping costs are automatically calculated based on your delivery location.

If you plan to choose a payment by invoice (in the next steps) and want the invoice to be sent to a different email address, please add an additional billing address during checkout and include the correct email there.

5. Confirm your order. You can add any extra information, such as a PO number, before finalising in the *Extra Info* step.

6. Choose your payment method. You can pay by card or choose an invoice that will be sent to you later.

NB: First-time orders require upfront payment. Payment can be made by credit card or invoice (prepayment). Orders will be shipped once payment has been received.

7. Click **Confirm order** to complete your order, and that's it! :)

For your next order, you can simply visit shop.nadmed.com, sign in, and place your order.

Metabolite Profiling Services

Here's how to activate your account and place your first order:

1. Activate your account

Open the email (subject: Your account at Nadmed) and click **Activate account**. The email address that received this message will be your login email. Please also check your spam folder in case the email ended up there.

If you need access to the webshop for your colleagues as well, just let us know, and we'll send additional invitations.

2. Create and confirm your password, then click Sign up.

3. You can then **browse the products**. To place an order, **add the service product, metabolites, sample state** (for blood samples) **and quantities** (number of samples) you'd like to your basket.

NB: If you have long-term, agreed deal prices with NADMED, those prices are already shown in the webshop.

If you have received a one-time discount code from your NADMED contact person, please enter it at checkout (on the *Review order* page, on the right-hand side) and click **Apply**.

4. Go to **checkout** and **review/update** your **delivery and billing details** if needed.

If you plan to choose a payment by invoice and want the invoice to be sent to a different email address, please add an additional billing address during checkout and include the correct email there.

5. In the *Extra Info* step, please **fill in Sample Details**. You can also add any extra information, such as a PO number, request randomisation in the *Notes* field or upload your own document.

6. When you are ready, click on **Validate Sample Details** and **Continue Checkout**.

7. **Choose your payment method**. You can pay by card or choose an invoice that will be sent to you later.

NB: First-time orders require upfront payment. Payment can be made by credit card or invoice (prepayment). Results will be delivered once the payment has been received.

8. Click **Confirm order** to complete your order, and that's it! :) Once the analysis has been completed, you will be able to see the results under *My Account -> Your Orders*.

For your next order, you can simply visit shop.nadmed.com, sign in, and place your order.